ICF CONVERGE

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From Competency to Mastery ~ Quick Reference

Definitions & Corporate Examples

- **Competency Trap:** Over-relying on past skills. *Example:* Sales team clings to outdated scripts, missing emerging client needs.
- Internal Coherence: Values-thoughts-actions alignment. *Example:* Retail leader maintains boundaries under seasonal pressure.
- **Somatic Dimension:** Body cues as decision data. *Example:* Leaders use breath awareness to prevent reactive conflict.
- Reflection Gap: Missing pauses for meaning-making. *Example:* Ops leads add 10-minute sense-checks, reducing errors.

Why It Matters ~ Gallup 2025 Highlights¹

- Engagement ↓ to 21% globally.
- Manager engagement ↓ to 27%; 70% of team engagement variance comes from the manager.
- Manager training + active development support ↑ wellbeing by 32%.

Checklist: Generative Wholeness Integration

- Before: Center and be intentional, 60-seconds of silence and breath
- During:
 - Ask one "who are you being" question
 - o Invite a 10-second silence
 - o Reflect one body cue you notice
 - Offer one observation without attachment
- After:
 - o Invite naming the identity shift
 - o Invite design of on experiment with that shift
 - o Invite creation of a reflection prompt for 48 hours out

Integration Checklist for Coaches & Educators

- 1. Map to behavioral indicators without losing rigor in technique use.
- 2. Embed sovereignty and somatic micro-practices.
- 3. Create safe "G-7one" moments.
- 4. Close the reflection gap.
- 5. Measure for identity shift, and influence on skill use and integration.

¹ https://www.gallup.com/workplace/349484/state-of-the-global-workplace.aspx



Reflection Questions

- What tension have you avoided that could be reframed as growth?
- How do you currently create safety for vulnerability?
- Which of your own biases may be limiting learner transformation?

Next Steps

- 1. Choose 1 learning delivery practice to adjust this month.
- 2. Track learner identity shifts alongside competency assessments to notice the influence on sustaining learner development.
- 3. Convene conversation with delivery team members to select the next practice to adjust and involve everyone in tracking and celebrating identity shifts continuously.

References

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Future of Jobs and Work Trend Index context for AI-enabled workplaces. World Economic Forum Microsoft

Generative Wholeness™ definitions and language. inviteCHANGEinviteCHANGE