

# ICF Application for Providers of Coach-Specific Training



## Application Instructions

It is highly recommended that you save a copy of the typed information in this program accreditation application in a Word document. In case of a technical error, we would not want you to lose the previously entered data and we can not guarantee the Save & Continue function.

You may complete parts of the application and come back later to complete other parts but be aware that only pages that have been completed are saved for the next session. (As you complete the application make sure that you finish a page and click on the 'Next' button to save your work to that point). Signatures and uploaded documents will not save for security reasons.

ICF recommends that you use Firefox, Chrome, or Safari. This application is not compatible with Internet Explorer.

Provide only what is requested. Uploading additional documents that have not been requested complicates the review process. ICF will contact you if additional information is needed.



## Program Ownership and Contact Information

**Coach Training Organization Name: \***

**Name of program to be considered for approval: \***

**Mailing address for this program: \***

Street Address

Street Address Line 2

City

State / Province

Postal / Zip Code

Country/Territory

**Contact Person** — Please note that ICF will communicate with the Contact Person exclusively, and no other representatives of the program, during the course of the review. This is to prevent miscommunication and preserve the confidentiality of the program’s materials.

**Contact person for this application: \***

First Name

Last Name

**E-mail for Contact Person: \***

example@example.com

**Program Ownership** — Please provide the name(s) and e-mail(s) of the program owner(s). If the program is conducted by a college or university, please list the names of the appropriate deans and program directors. If co-owned list all owners.

**Program Owner 1: \***

**E-mail: \***

example@example.com

**Program Owner 2:**

**E-mail**

example@example.com

### **Program Owner 3:**

#### **E-mail**

example@example.com

#### **E-mail**

example@example.com

**This program is owned and operated by a: \***

Corporation

LLC

Partnership

Sole Proprietor

University

Non-Profit

## **Application Type and Proposed number of training hours**

**Please select the program type: \***

**Proposed number of training hours for this program: \***

**Hours**

**Synchronous**

**Asynchronous**

**Total**

# Operational Standards

**Operational Standard 1- All programs are required to have a publicly accessible website that includes a comprehensive summary of the training program being offered.**

**URL for the program website \***

**Self-evaluation for Operational Standard 1- \***

Compliance

Partial Compliance

Non-Compliance

**Comments regarding Operational Standard 1-**

**Operational Standard 2- All programs must have been in operation for a minimum of six months as established by the first time the program was delivered to students with content as submitted in this application.**

**Starting date for when this program was first delivered to students \***



Month Day Year

**Graduation date of the latest graduates \***



## Self-evaluation for Operational Standard 2-

Compliance

Partial Compliance

Non-Compliance

## Comments regarding Operational Standard 2-

**Operational Standard 3 — All programs must have a record of students that have completed the full program as submitted in the application.** (ICF reserves the right to contact students to confirm their completion of the program and to request an evaluation of their experience. This contact will be made via an electronic survey with all results kept as confidential. Programs should provide contact information only for those students that have given permission for their information to be shared with ICF.)

**Name and Email address of Graduate: \***

## Comments regarding Operational Standard 3-

# Course List

Please use the provided fields below to document the classes that make up the training program being submitted.

### Definitions-

**Core Competencies:** Coach training that directly relates to or expands upon the ICF Core Competencies, is training that is coach-specific in nature and relates directly to the client coaching relationship.

**Resource Development:** Training in skills that contribute to a coach's professional development (e.g., personal development, coaching tools or assessments, business building, or other material that falls outside the ICF Core Competencies)

**Synchronous Hours:** Clock hours spent in real-time interactions between faculty and students. This may include time spent in direct instruction, real-time discussions, observation and feedback or practice coaching sessions, and mentoring students.

**Asynchronous Hours:** Clock hours spent outside of real-time interaction between faculty and students. These may include outside reading, writing, research, journaling, practice coaching and various other activities that may occur outside of the synchronous setting. All asynchronous hours require some method of validating that the activity was completed by the student.

## Course 1

**Title: \***

**Synchronous hours for course: \***

**Asynchronous hours for course: \***

**Please provide a brief description of this course: \***

0/500

**What is the primary delivery method for this course? \***

**Core Competencies Taught \***

- Demonstrates Ethical Practice
- Embodies a Coaching Mindset
- Establishes and Maintains Agreements
- Cultivates Trust and Safety
- Maintains Presence
- Listens Actively
- Evokes Awareness
- Facilitates Client Growth

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**Resource Development "Other Content" (optional)**

Content that includes theories, models, tools, systems other than the ICF Definition of Coaching, Core Competencies, and Code of Ethics may be included as a part of a training program. However, this content **may not makeup more than 20%** of the total program hours. Typically this content may include topics such as the use of client assessment tools, developing a coaching practice, and other resources that may be useful to a coach.

The inclusion of topics that are contrary to or in conflict with ICF approved content will result in denial of approval for the entire program. (Examples may include, but not limited to, instruction regarding consulting, therapy, healing pain, treating dysfunction, and the use of rigid directive models of working with others.)

**Please provide a brief narrative description of other content that is included as a part of this program:**

0/500

**Number of synchronous hours for "other" content**

**Number of asynchronous hours of "other content"**

**Title of the supporting documents for "Other Content" that will be submitted at the end of this application:**

**Faculty**

**List all those who serve as instructors of content related to the ICF Core Competencies. Please also include their credential level. \***

**List all those who serve as instructors of content that is not directly related to the ICF Core Competencies.**

**List all those serving as observers of student coaching sessions. Include their current ICF Credential level. \***

List all those serving as Mentors (ACTP only). Include their current ICF Credential. \*

List all those serving as performance evaluation reviewers (ACTP only). Include their current ICF Credential. \*

## Director of Training

Name of the Director of Training: \*

When was the ICF PCC or MCC Credential received?



Month Day Year

## **Train the Trainer**

**Describe the process used to train instructors, observers, and performance evaluation reviewers for this program \***

**Describe the process used to evaluate instructors, observers, and performance evaluation reviewers for this program \***

## **Observed Coaching**

**Please provide a brief description of your process for providing Observed Coaching Sessions to each student in your program: \***

**Number of observed sessions provided to each student: \***

## **Mentoring**

**Please provide a brief description of your process for providing Mentoring to each student in your program \***

**Number of hours of individual Mentor Coaching provided to each student: \***

**Number of hours of group Mentor Coaching provided to each student: \***

# Performance Evaluation

Describe the performance evaluation process and grading criteria used for the final performance evaluation. Include what constitutes a passing or failing score. (You will be asked to submit recordings of actual performance evaluations with the written feedback provided to the student.) \*

Indicate the start date for a class of students that has completed this program including the performance evaluation process \*



Month Day Year

Indicate the graduation date for this group of students \*



Month Day Year

Number of students in this graduating class



## Performance Evaluations

**Please indicate the language that is used in the Performance Evaluation recordings. Please know that if you do not see your language listed, an English translated transcript will need to be submitted. \***

English

French

German

Hungarian

Italian (delays possible due to limited availability of Assessors)

Polish

Portuguese (delays possible due to limited availability of Assessors)

Spanish

Swedish

**Since you have selected a language that is not currently supported by ICF, please ensure that you provide an English translated transcript of the recording that is submitted.**

**Please indicate the language that is used in the Performance Evaluation recordings. Please know that if you do not see your language listed, an English translated transcript will need to be submitted. \***

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French

German

Hungarian

Italian (delays possible due to limited availability of Assessors)

Polish

Portuguese (delays possible due to limited availability of Assessors)

Spanish

Swedish

**Since you have selected a language that is not currently supported by ICF, please ensure that you provide an English translated transcript and a transcript in the same language used in the recording that is submitted.**

## **Transcripts**

Training programs are required to submit written transcripts of their recorded coaching sessions. These transcripts must be in the same language used in the recorded session.

## **Statements of Agreement, Compliance and Limitations**

As a condition of submission of this application for program accreditation/approval, we hereby acknowledge and agree to the following binding terms and conditions:

- 1) We shall continuously comply with the rules, regulations and procedures of the ICF approval/ accreditation process;
- 2) The ICF has sole discretion to issue, amend and/or revoke the rules, regulations and procedures governing such approval/accreditation process;
- 3) We will abide by any decision of the ICF regarding the matters of approval/accreditation, including, but not limited to changes in rules, regulations and procedures and the revocation of credentials, approvals and/or accreditation;
- 4) The application fees for Accreditation(s) are fees for the review of the application only and payment of the same does not guarantee program approval or accreditation;
- 5) All fees paid to ICF for Accreditation(s) are non-refundable, and that ICF retains the exclusive right to increase such fees without prior notice;
- 6) That ICF and the applicable ICF committees, members and/or volunteers have the right to validate/verify the accuracy of any and all information and documentation we provide in the course of the application process, and that if requested by ICF to provide additional or supplemental information or documentation in support of the application that we shall do so in a timely and responsive manner;
- 7) We agree to strictly adhere to the rules, regulations and procedures of the ICF approval and accreditation process and that ICF has the sole and exclusive discretion to issue, amend and/or revoke the rules, regulations and procedures governing such approval/accreditation process.
- 8) We agree that we shall abide by any decision of ICF regarding the matters of approval/accreditation, including, but not limited to changes in the rules, regulations and procedures from time to time as well as the revocation or suspension of credentials, approvals and/or accreditation;
- 9) The approval or accreditation of this program, if granted by ICF, will apply only to the specific program operated by the owner(s) identified in this application and that such approval or accreditation shall not apply to nor may it be transferred to, licensed or used by any franchisee, licensee, or secondary distributor of any kind or by any program that does not use the existing infrastructure identified in the application and administered directly by the disclosed program owner(s) and/or Director of Training. Any such programs will be treated as new programs and must file separate, independent applications for approval or accreditation;
- 10) As a training program, we are required to submit written transcripts of recorded coaching sessions and that such transcripts shall be in the same language as the recorded sessions;
- 11) With respect to any documentation or program content, images, graphics, etc. that we submit in support of this application and which we use in offering the program and training content, we are in and shall remain in compliance with the applicable copyright and intellectual property laws of the United States and each country in which we operate our program, including obtaining and providing ICF with a current copy of any license granted to us by the owner of content we use which is not our own original content/work product or for which we do not own copyright to the same. Where our content or work product is subject to a valid license, we shall submit a copy of the same with our application. Our failure to provide the

same shall be grounds for ICF to decline further consideration of the application or deny the same;

12) ICF has the right to audit our program at any time to ensure our continued compliance with the applicable requirements of the ICF Accreditation(s), and that we shall fully cooperate with such conformance audits, including, but not limited to ICF's review of files, classes, faculty, student records and interviews with students and staff by an authorized ICF auditor;

13) We will reimburse ICF for the reasonable and documented direct costs of such audit(s) incurred by the ICF in connection with the audit;

14) We shall generate and maintain all required and documented student records, including, but not limited to evaluations of each student's progress and the attendance/participation for each individual training course;

15) We shall comply within thirty (30) days with all written requests received from ICF for documentation, written responses, etc. required for

16) We shall promptly notify the ICF of material changes or amendments to our program, its content and course materials, including, but not limited to:

- a. a change in ownership or the addition of a new organizational partner, including the transfer or sale of the program or our business entity under which the program is provided;
- b. a new principal contact person within our business entity and all information required for contact, i.e. telephone, email, fax and physical mailing address;
- c. a change to or addition of training location(s) disclosed in the application;
- d. a change to the method(s) of program delivery, including the number of course hours;
- e. a change in program name;
- f. a new class added or a disclosed class removed, without the need to disclose minor changes to class curriculum;
- g. a new or changed certificate;
- h. a new Director of Training;
- i. a material change to the examination or the examination process.

As a further condition of our submission of this application for program accreditation or approval, we hereby warrant and agree that:

1) As the program provider identified in the application we are legally authorized to conduct business in each state(s) or country(s) in which we offer the program either as a sole proprietorship, limited liability company (LLC), partnership, or as a corporation or the corresponding business form of the country in which we operate;

2) We are and shall remain in full compliance with all applicable copyright and intellectual property laws of the United States, our home country and each country in which we operate or provide our program, training and services, including displaying appropriate copyright notices identifying the source and ownership of program materials and training content;

3) If our program and training materials and content were not originally, uniquely or

independently developed by us for our company, agency or program, we shall secure and provide to ICF in advance a written and signed authorization/permission/license to make use of the program content and training materials included in our program which is not created or owned by or licensed to us for use in the program and training materials;

4) Our program is and shall continue to be taught and administered in strict alignment with the ICF "Definition of Coaching," the ICF Code of Ethics, the ICF Core Competencies and Code of Conduct as well as such ICF criteria as are required for the approval and continued accreditation of our program;

5) We shall defend, indemnify and hold harmless ICF, its affiliated entities, and their respective officers, directors, employees, contractors, agents and volunteers (Indemnified Parties) from and against any and all third party claims, actions, causes of action, losses, liabilities, judgments, injuries or damages to persons or property, costs and expenses, including reasonable attorneys' fees and court costs, incurred or to be incurred by or made against the Indemnified Parties and which arise out of or result from our negligent acts, errors or omissions, intentional or willful misconduct, infringement of copyright or other intellectual property rights, or any violation of the terms and warranties set forth in the ICF Program Accreditation Application Terms, Conditions and Warranties. We further acknowledge that this warranty shall remain in effect throughout the application process, upon issuance of an ICF accreditation and will continue beyond the termination, expiration or revocation of the ICF accreditation for any reason.

That the application signatory is authorized to execute this application and make the representations and warranties contained herein.

**Name of signee: \***

**Date of signature: \***



Month Day Year

## Payment

### Payment Agreements

We understand and agree to pay the fees selected on the previous page. The application fees are application review fee's and do not guarantee program approval/accreditation and are non-refundable. ICF retains the right to increase fees without prior notice. Approval/accreditation must be renewed every three (3) years.

**Do you agree to these payment agreements? \***

Yes

No

**Please provide the name of the individual who will be providing the Program Accreditation Application fee: \***

## Application Submission and Review Process

Thank you for completing this application. Please double-check prior to submission to ensure that your application is complete. Please also make sure that you have signed the terms on the previous page of the application. Click the submit button below to send your completed application to ICF.

Following submission of your application:

You will receive an automated notice letting you know that the application has been submitted.

Applications are processed in the order they are received and the time for approval varies based on the completeness of the application, the complexity of the program, and the volume of applications that are in the queue for review.

Following submission of the payment balance due, ICF reviewers will conduct a comprehensive review of your program and notify you of the approval status as soon as possible. In the event that there are parts of your program that do not meet ICF standards you will be requested to provide clarifying information and/or make changes to your program.

Following final approval of your program you will be provided information regarding the use of logos, certificate guidelines, Incremental Renewal information and your listing of program information on the ICF website.

**Please know that upon clicking the submit button below, you will be re-directed to another page to submit your ICF Program Accreditation Application Fee payment information. Once you have submitted that payment information successfully, you will receive confirmation that this application has been submitted for ICF processing.**

**Program Owner 4:**

**Breakdown of proposed number of training hours for this program: \***

**Hours**

**Core Competency**

**Resource Development**

**Total**

**You will have the opportunity to add up to 40 additional courses using this**

application. If you have more than 40 new courses to be added, please email Elissa Johns at [elissa.johns@coachfederation.org](mailto:elissa.johns@coachfederation.org).

**\*\*If you are not planning on completing this section in one sitting, please make sure that you click the 'save and continue' button at the bottom of the page before exiting the application\*\***

**Core Competency related training hours: \***

**Resource Development related hours: \***

**Core Competency related training hours:**

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## **Core Competency Curriculum**

The ICF Core Competencies were developed to support greater understanding about the skills and approaches used within today's coaching profession as defined by ICF. These competencies and the ICF definition of coaching were used as the foundation for the development of the ICF Coach Knowledge Assessment (CKA). The ICF defines coaching as partnering with clients in a thought-provoking and creative process that inspires them to maximize their personal and professional potential.

The Core Competencies are grouped into four domains according to those that fit together logically based on common ways of looking at the competencies in each group. The groupings and individual competencies are not weighted – they do not represent any kind of hierarchy and are all core and critical for any competent coach to demonstrate.

## **Foundation**

**1. Demonstrates Ethical Practice - Understands and consistently applies coaching ethics and standards of coaching. Did the training program cover the competency Demonstrates Ethical Practice: \***

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting materials: \***

**2. Embodies a Coaching Mindset - Develops and maintains a mindset that is open, curious, flexible and client-centered. Did the training program cover the competency Embodies a Coaching Mindset: \***

Yes

No

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting materials: \***

## **Co-Creating the Relationship**

**3. Establishes and Maintains Agreements - Partners with the client and relevant stakeholders to create clear agreements about the coaching relationship, process, plans and goals. Establishes agreements for the overall coaching engagement as well as those for each coaching session. Did the training program cover the competency Establishes and Maintains Agreements: \***

Yes

No

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting materials: \***

**4. Cultivates Trust and Safety - Partners with the client to create a safe, supportive environment that allows the client to share freely. Maintains a relationship of mutual respect and trust. Did the training program cover the competency Cultivates Trust and Safety: \***

Yes

No

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting**

**materials:**

**5. Maintains Presence - Is fully conscious and present with the client, employing a style that is open, flexible, grounded and confident. Did the training program cover the competency Maintains Presence: \***

Yes

No

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting materials: \***

## Communicating Effectively

**6. Listens Actively - Focuses on what the client is and is not saying to fully understand what is being communicated in the context of the client systems and to support client self-expression. Did the training program cover the competency Listens Actively: \***

Yes

No

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting materials: \***

**7. Evokes Awareness - Facilitates client insight and learning by using tools and techniques such as powerful questioning, silence, metaphor or analogy. Did the training program cover the competency Evokes Awareness: \***

Yes

No

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting materials: \***

## **Cultivating Learning and Growth**

**8. Facilitates Client Growth - Partners with the client to transform learning and insight into action. Promotes client autonomy in the coaching process. Did the training program cover the competency Facilitates Client Growth: \***

Yes

No

**Please estimate the total number of hours spent on this topic: \***

**How and where do you integrate this competency throughout your training program: \***

**Please provide the file name(s) of the document(s) you will be submitting to support this application and where in the document(s) we can find the supporting materials: \***

## **Supporting Documents**

Please upload course materials to support this application. Please know that in total, this application can hold up to one (1) Gigabyte (GB) of data. If you exceed this size limit, the application will not be submitted.

File types accepted are pdf, doc, docx, xls, xlsx, csv, txt, rtf, html, zip, mp3, wma, mpg, flv, avi, jpg, jpeg, png, gif.

**Director of Training's E-mail Address: \***

## **Audit Materials Upload**

Please upload course materials to support this application. Please know that in total, this application can hold up to one (1) Gigabyte (GB) of data. If you exceed this size limit, the application will not be submitted.

**Course Outline**

**Student Materials**

**Instructor Materials**

**Bibliographies**

**PowerPoint Slides**

**Observed Coaching Session**

**Title:**