

Program Accreditation Call

April 17, 2019 at 9:00 A.M. & 6:00 P.M. Eastern Standard Time

Emily Williams, Program Accreditation Manager

Carrie Abner, Director of Credentialing and Program
Accreditation



Agenda

- Quick reminder
- New Promotional Videos
- Credentialing Application Process Improvements
- Q&A

Quick Reminder

ACTP and ACSTH Programs:

- **May 31:** Incremental Renewal Surveys will be distributed for the next cycle.
- **July 31:** Deadline to submit final surveys
- **Aug. 31:** Deadline to submit surveys 1-5

New Promotional Videos

- New promotional videos for programs and students now available!
- Designed to inform students that your program meets ICF's rigorous standards
 - Subtitles available in English, French, German, Portuguese and Spanish.
- If you are not able to view the videos or have questions, let us know!

ICF Credentialing

- ICF Credentialing as the global Gold Standard
 - Rigor
 - Integrity
 - High standards for ethical and professional practice
- But NOT a complicated application process!

Common Challenges

- ✓ Completing the application in one sitting
- ✓ Preparing required documentation
- ✓ Uncertainty RE: Application status
- ✓ Application payment
- ✓ Maintaining CCEu certificates for renewal

Credentialing Application Process Improvements

- Anticipated Launch: Early May
- Designed to make it easier than ever for coaches to apply for and renew credentials
- New software will feature easier navigation through each step of the process

Credentialing Application Process Improvements

- With the new platform, coaches will be able to:
 - ✓ Initiate and access a credential application or renewal application via ICF website profile.
 - Non-ICF Members will set up an online profile as part of the credentialing process.
 - ✓ Applicants can complete their applications over time.
 - ✓ Monitor application status in real time.
 - ✓ Begin logging CCEs towards renewal at any time after earning a credential.

Credentialing Application Process

- With the new platform, candidates will:
 - ✓ Complete the Credentialing Path Survey
 - ✓ Register an ICF web profile
 - ✓ Open and complete the application
 - ✓ Make payment and submit



Credential Path Survey

You may take the survey to determine your eligibility without having to actually apply for a credential.

Credential Survey

Please select what type(s) of training you have completed: *

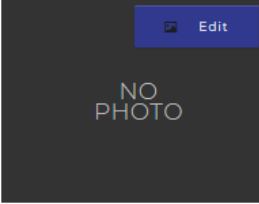
- ACTP
- ACSTH
- CCE
- Combination of ACTP, ACSTH or CCE
- Non-Approved Training
- I do not know

Is the training you are using as the start date for your client coaching experience accredited with ICF as either an ACTP or ACSTH program? *

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Member Info [Edit](#)

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My Recent Invoice

Invoice	Invoice Date	Total	Payment	Balance Due
525539	08/07/2018	\$100.00	\$0.00	\$100.00
410952	01/13/2016	\$0.00	\$0.00	\$0.00
355119	04/17/2015	\$0.00	\$0.00	\$0.00
278900	02/18/2014	\$0.00	\$0.00	\$0.00
238609	03/01/2013	\$0.00	\$0.00	\$0.00

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My Open Applications

Credential	Application Type	Start Date	Status	
ACC	ACCTPApp	12/14/2018	Credential Awarded	Continue Application

Applicant Name: Jackie Burton
 Application Type: PCC ACSTH Application
 Status: Pending Completion
 Start Date: 04/16/2019
 Due Date: 07/31/2019
 Submit Date:

[Complete Requirements](#)
[Submit for Review](#)
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[Credential Awarded](#)

Please complete all the below unlocked requirements.

[Dashboard](#)

[ACSTH Training](#)

[Mentor Coaching](#)

[Client Coaching Experience](#)

[Performance Evaluation - Audio 1](#)

[Performance Evaluation - Transcript 1](#)

[Performance Evaluation - Audio 2](#)

[Performance Evaluation - Transcript 2](#)

[CKA Exam](#)

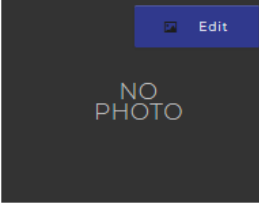

Locked
 Unlocked
 Completed
 Under Review
 Further Action
 Met

Requirement	Status
<p>ACSTH Training (125 Hour)</p> <p>To be eligible for the Professional Certified Coach (PCC) via the ACSTH application pathway, you must document completion of at least 125 hours of coach-specific training through an ICF-approved ACTP or ACHSTH program.</p>	Pending Completion
<p>Mentor Coaching</p> <p>Applicants for the PCC must complete at least 10 hours of mentor coaching over a minimum of three months. Your mentor coach must be a PCC or MCC in good standing.</p>	Pending Completion
<p>Client Coaching Experience</p> <p>Applicants for the PCC credential must have a minimum of 500 hours of client coaching experience with at least 25 clients following the start of coach-specific training.</p>	Pending Completion
<p>Performance Evaluation - Audio 1</p> <p>As part of your ICF PCC Credential application, you are required to submit two recordings of coaching sessions (each accompanied by a transcript) for review by trained ICF assessors.</p>	Pending Completion
<p>Performance Evaluation - Transcript 1</p> <p>As part of your ICF PCC Credential application, you are required to submit a transcript to accompany your performance evaluation recording.</p>	Pending Completion
<p>Performance Evaluation - Audio 2</p> <p>As part of your ICF PCC Credential application, you are required to submit two recordings of coaching sessions (each accompanied by a transcript) for review by trained ICF assessors.</p>	Pending Completion

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NO PHOTO

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Q&A

Mark your calendars!

- Next Call: **August 21, 2019**,
9am & 6pm Eastern Daylight (New York)
Time

Questions in the meantime?

Email us at
support@coachfederation.org



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Q: Where can we find the promotional videos?

A: These were also sent in the Program Accreditation Quarterly Update News Letter sent on March 28, 2019. We have also sent the information about the promotional videos via email to all those who registered for the quarterly call.

Q: Will the new credentialing software store previously submitted application materials so it does not need to be submitted again?

A: Unfortunately, it will not. To protect the privacy of our applicants and credential holders, records are purged six months after the credential application is reviewed. In this case, applicants will need to submit all required training, mentoring and client coaching experience with each new application or renewal application submitted.

Q: For the new credentialing software, do you have to be a member in order to have a web profile?

A: No, anyone who is interested in obtaining an ICF credential or who is in need to renew an existing credential will have the ability to create a web profile without the need of holding an ICF Global Membership.

Q: What credential applications will be in this new software?

A: All applications for ACC, PCC and MCC credentials, as well as all credential renewal applications will be within the new credentialing software when it is launched in early May.

Q: Will there be training materials, tutorials, videos or other items to help applicants understand the new software?

A: Yes, we will be creating help guides, videos and other materials to help with the transition of using this new platform. As those materials are created and published, ICF will ensure to share those on the website and through ongoing communications.